

**Original Article** 

# Effects of an EMR Education Program on Nursing Information Literacy, Self-Directed Learning, Problem-Solving Ability, and Practice Satisfaction of Undergraduate Nursing Students

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**Purpose:** This study implemented an electronic medical record (EMR) training program for nursing students and aimed to confirm its effectiveness. **Methods:** A non-equivalent control group pretest-posttest design was used. The participants were 42 sophomore nursing students enrolled in a fundamental nursing course (experimental group: n=21, control group n=21). The EMR training program consisted of 6 sessions, taught over 5 weeks. Data were collected between April 23 and July 14, 2023, and were analyzed using the  $x^2$  test, Fisher exact test, t-test, paired t-test, Wilcoxon signed-rank test, and Mann-Whitney U test with SPSS for Windows version 24.0. **Results:** Significant differences were shown between the experimental and control groups regarding self-directed learning ability (t=2.22, *p*=.032), problem-solving ability (t=2.34, *p*=.026), practice satisfaction (U=136.00, *p*=.016) and EMR competency (U=101.50, *p*=.001). **Conclusion:** The EMR training program effectively improved nursing students' self-directed learning ability, problem-solving ability, practice satisfaction, and EMR competency. Therefore, developing and applying EMR-related content can enhance nursing student's awareness of EMR systems is recommended.

Key Words: Electronic health records; Nursing education; Nursing informatics; Problem-solving; Students nursing

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## INTRODUCTION

## 1. Necessity of Research

Electronic medical records (EMRs) are an essential component of digitally connected modern healthcare, and they are a secure, integrated, digital healthcare technology that embeds patient information into the healthcare systems. As of 2020, the EMR penetration rate of general hospitals in Korea is 96%, so the ability of medical personnel to use EMR is essential [1]. Parthasarathy et al. [2] reported that nurses' ability to use EMRs productively is critical to reducing healthcare costs, improving patient safety and quality of care, and facilitating efficient workflows. Undergraduate-level education in nursing schools is needed to support nurses' acquisition of nursing information competencies in a digital health environment and to strengthen their preparation for the future [3]. Therefore, nursing schools should provide nursing students with theoretical and technical knowledge related to these health information systems [4]. This is especially important given the growing concern that new nurses are unprepared to use health information systems [5,6].

In nursing schools, it should begin teaching the utilization of EMR before beginning clinical practice to prepare students to navigate electronic medical records [7]. However, in Korea, EMR education is mainly conducted by nurses during clinical practice. EMR in hospitals is difficult to access due to the Personal Information Protection Act and the Medical Act, and it is a restrictive system that can only be used at a fixed time and place during clinical practice [8]. In addition, due to the busy and complex clinical environment, observation-based practice still makes it difficult for nurses to teach EMR to nursing students [9]. This means that EMR education takes into account the learner's situation, and students cannot practice EMR operation sufficiently, resulting in decreased satisfaction with the practice [5,10].

As the need for EMR training grows, academic EMR programs are being developed. Academic EMR is defined as "a fully functional system that allows students to explore technology, record documentation, and plan patient care in a simulation format" [11]. Academic EMR has been proposed as an innovative teaching method that facilitates the acquisition of theoretical knowledge and skills in informatics while using EMR in a familiar environment before meeting actual patients, thereby better preparing them for clinical work after graduation [10,12-14]. However, due to the high economic cost incurred when installing the academic EMR system, it has not been widely distributed to

schools, so there is still a lack of reports on the effectiveness of using it.

To adapt nursing students to the medical information system due to the rapid growth of medical information technology, many nursing educational institutions are adopting 'informatics' into their nursing curriculum [15]. Nursing information literacy refers to nurses' ability to recognize patients' needs, find necessary information, and effectively use it in nursing care [13,14]. Prior studies have shown that nurses' lack of information literacy reduces clinical outcomes and makes it difficult to discover and use evidence [14,16]. Therefore, strategies are needed to improve nursing information literacy among nursing students. EMR training is a strategy that helps improve nursing students' critical thinking and ability to navigate EMR and understand informatics concepts such as data management [12]. Therefore, nursing schools should support nursing students to acquire nursing information literacy competencies through EMR education [5].

Nursing students are required to perform electronic nursing records in various clinical settings after graduation, so they need the self-directed ability to collect, evaluate, and utilize information necessary for problem-solving or decision-making [13,17]. EMR education allows users to find information within the system, such as a patient's labs and vital signs, and reflect them to enable selfcare planning [18]. EMR training has been shown to increase students' self-directed learning capabilities compared to paper medical records [17,19], but there are not many studies on this. Nurses with a high level of problem-solving skills can better use the nursing process to provide more care to their subjects [15]. Since the nursing part of most EMR systems is described as a procedure in the 'nursing process', which is a problem-solving system [20], it is necessary to confirm the relationship between EMR education and problem-solving skills through research on the effectiveness of EMR education.

Recently, a free academic EMR platform developed by a Korean company has made EMR training possible without financial burden. Regarding academic EMR, many studies have been published on the effectiveness of EMR education in other countries [2,5,7,10,11,12], but there are not many of them, such as a pilot study on the effectiveness of simulation incorporating EMR for nursing students and an evaluation of the satisfaction of electronic nursing records in Korea [10,20]. Accordingly, the researchers evaluated nursing information literacy, self-directed learning, problem-solving ability, and practical satisfaction and trust in electronic records after applying the nursing record program using the free version of SMART NURSING ENR® from DK Info, an academic EMR platform provider, after self-teaching in an open lab for basic nursing for nursing students.

## 2. Research Purpose

This study aims to investigate the effects on nursing information literacy, self-directed learning, nursing problem-solving ability, practice satisfaction, and confidence in electronic records after applying an educational program using a simulated SMART NURSING ENR<sup>®</sup> developed for nursing students in autonomous practice.

## 3. Research Hypothesis

- Hypothesis 1. The experimental group that participates in the EMR training program will have a higher nursing information literacy score after the completion of the program than the control group that does not participate in the program.
- Hypothesis 2. The experimental group that participates in the EMR training program will have a higher self-directed learning score after the completion of the program than the control group that does not participate in the program.
- Hypothesis 3. The experimental group that participates in the EMR training program will have a higher problem-solving ability score after the completion of the program than the control group that does not participate in the program.
- Hypothesis 4. The experimental group that participates in the EMR training program will have a higher nursing skill lab-practice satisfaction score after the completion of the program than the control group that does not participate in the program.
- Hypothesis 5. The experimental group that participates in the EMR training program will have a higher EMR confidence score after the completion of the program than the control group that does not participate in the program.

## METHODS

## 1. Study Design

This is a quasi-experimental study to develop and apply the program based on EMR for education to investigate the effects on nursing information literacy, self-directed learning, nursing problem-solving ability, practice satisfaction, and confidence in electronic records, with non-equivalent control group pre-and post-study design (Figure 1).

## 2. Study Participants

The participants of this study were second-year nursing students enrolled in a university located in I City, who understood the purpose of this study and agreed to participate. Participants were divided into two groups and then randomly assigned to the experimental and control groups by drawing lots. The detailed inclusion criteria were 1) second-year nursing students taking fundamental nursing and practicum courses and 2) those who have studied the 'Nursing Records' chapter of fundamental nursing and have a theoretical understanding of nursing records. Those who withdrew their participation in the study due to a leave of absence were excluded.

The G\*Power 3.1.9.2 program was used to calculate the number of samples. Based on a previous study [21] in which a one-sided test was selected to confirm a significant difference in a small group of subjects, the minimum number of samples required per group was 18, considering the significance level of .05, power of 80%, and effect size of 0.85 in the mean comparison of the two independent sample groups. Considering the dropout rate (15%), the subjects recruited were 21 in the experimental group, and 22 in the control group, and 1 person who took a leave of absence from school in the experimental group was eliminated, so the final subjects were 21 in each group, for a total of 42 (Figure 1).

## 3. Data Collection and Research Procedure

In this study, data were collected during the open-lab practice of fundamental nursing from April to July 2023. Fundamental nursing classes to learn the basic knowledge of vital signs, drainage tube management, simple catheterization, and indwelling catheterization, and fundamental nursing practice classes and self-practice classes that show the performance process of each skill were the same for both the experimental and control groups. Among the core skills in fundamental nursing practice contents, vital sign measurement, drainage tube management, simple catheterization, and indwelling catheterization were selected, and the protocol of these skill items includes clinical observation records and nursing records, which are important in clinical nursing. The specific research procedure is as follows.

## 1) EMR program for learning

EMR for learning used SMART NURSING ENR®, a free

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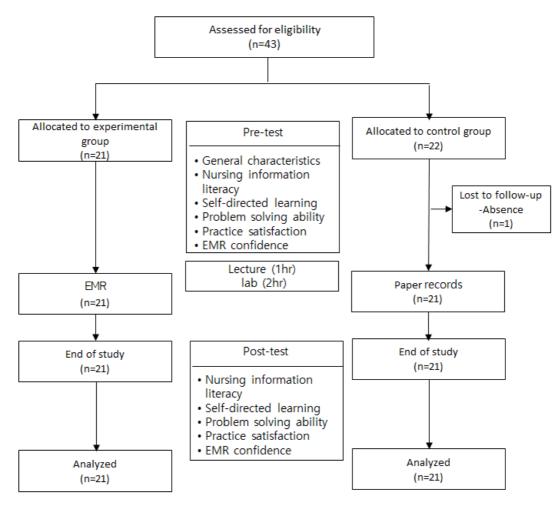


Figure 1. Flowchart of the research design and process.

training program developed by DKMediInfo. SMART NURSING ENR<sup>®</sup> is a cloud-based EMR learning system developed to fill out various record forms online. In this study, with the permission of the developer, it was used as a basis for the cases developed for nursing records after practicing vital signs, drainage tube management, simple catheterization, and indwelling catheterization. Three fundamental nursing professors reviewed each case for adequacy to ensure that it was appropriate for the 2nd year level. As a result of the review, it was suggested to mirror a sample of records in the first EMR training and to have a general reflection time in the last session (Table 1).

#### 2) Pre-test

Before treatment, the general characteristics of the subjects, nursing information literacy, self-directed learning, nursing problem-solving ability, practice satisfaction, and confidence in electronic records were measured by surveying with an online questionnaire program (Google Drive, Naver Questionnaire).

#### 3) Pre-education

Both the experimental and control groups were educated on the basic types of records, recording methods (on paper), and nursing procedures and nursing records (Subjective data, Objective data, Access, Plan, Implementation, Evaluation, SOAPIE; Data, Action, Response, DAR) during the 'recording and reporting' unit classes. Practice-related situational cases (inpatient-vital sign, postoperative drainage tube management- drainage tube management, indwelling catheter insertion to measure excretion-indwelling catheter insertion, management of patients with dysuria-simple catheter insertion) were also described along with each practice.

#### 4) Experimental group treatment

The EMR education program provided to the experimental group was conducted in 6 rounds, excluding pretraining, and was conducted once a week. At the orientation, training was provided on how to access the SMART NURSING ENR<sup>®</sup> used in this study and how to enter clin-

Table 1. EMR Training	program for	Undergraduate	Nursing Students

Session	Component	Contents	Method	Time (min)
1	Pre-lecture on EMRs	• A general description of nursing records • Concept, necessity, and type of nursing records (SOAPIE, DAR, narrative record), nursing process, recording methods (based on paper) Definition and necessity of EMR; providing nursing record screen actually used in hospitals	Lecture	60
2	Orientation	<ul> <li>Introduction to the EMR training program; organizing and naming small groups; introducing the group moderator and group members</li> <li>How to access the EMR program; signing up for the EMR program through a personal laptop or tablet PC, logging in, and opening the record form for each item provided on the EMR screen and explaining how to enter it</li> <li>Explanation of practice-related situational cases (inpatients, postoperative drainage tube management, insertion of catheterization to measure excretion, and management of dysuria) provided with each practice (vital signs, drainage tube management, simple and catheterization)</li> </ul>	Lecture practice	30
3	EMR training 1	$\cdot$ Educational module: EMR through inpatient care cases	Open lab self-practice	60
		<ul> <li>Provide a demonstration of how to use the EMR</li> <li>Input nursing records on the EMR screen; clinical observation records, inpatient nursing record</li> </ul>	EMR practice	30
4	EMR training 2	$\cdot$ Educational module: Postoperative drainage tube management	Open lab self-practice	60
		<ul> <li>Feedback on previous records: After entering the nursing record, the instructor provides online feedback on the student's record; the feedback is accompanied by supplementary data on deficiencies in nursing records</li> <li>Nursing records, such as vital signs records, prescription confirmations, clinical observation records, and the use of pain assessment tools, are prepared according to practice-related situational cases</li> </ul>	EMR practice	30
5	EMR training 3	· Educational module: Insertion of an indwelling catheter to measure excretion	Open lab self-practice	60
		<ul> <li>Feedback on previous records</li> <li>Nursing records, including clinical observation records, I/O, and SOAPIE according to practice-related cases</li> </ul>	EMR practice	30
6	EMR training 4	· Education module: management of dysuria	Open lab self-practice	60
		<ul> <li>Feedback on previous records</li> <li>Nursing records include vital signs, clinical pathology, verbal prescription, clinical observation, I/O, post-intervention evaluation, and narrative records according to practice-related situation cases</li> <li>Overall evaluation of the program</li> </ul>	EMR practice	50

DAR=data, action, and response; EMR=electronic medical record; I/O=intake and output; SOAPIE=subjective data, objective data, access, plan, implementation, evaluation.

ical observation records and nursing records (SOAPIE, DAR) on the EMR program. After the self-practice in the open lab for 1 hour performed according to the inpatient nursing case used in the first vital sign practice, the EMR program was opened, and the clinical observation record, SOAPIE and narrative record were shown, and the stu-

dents were asked to enter the vital sign measurement and nursing record as shown using each individual's laptop or tablet. From the second drainage tube management exercise, each practice-related situation includes a different form from the previous round. They were asked to fill out their nursing records, and the entire record entry was usually performed for 30~110 minutes per session. After recording, the instructor provided online feedback on what the student had recorded. In each feedback, supplementary points were made for deficiencies in nursing records. In the sixth round, after entering the nursing records for a given case, the overall evaluation of the entire program was shared with the students. In the EMR practice according to each scenario, the researcher directly guided the system access, recording, and evaluation as an instructor.

#### 5) Control group treatment

The control group was also given a written record form for practice for 30~50 minutes per session, and how to fill it out was educated. In the case of the control group, there was no need to check the clinical test results or previous records included in the EMR, so the treatment time was shorter than that of the experimental group. After the self-practice in an open lab of 1 hour carried out with the case, the nursing records for the same situation case were written on a record sheet. If there were any flaws in the recording, the instructor would immediately pick up any minor errors on the spot, review the submission sheet, and provide feedback in the next session if necessary.

#### 6) Post-test

A week after the end of the program, nursing information literacy, self-directed learning, nursing problem-solving ability, practice satisfaction, and confidence in electronic records were measured by surveying online questionnaire programs (Google Drive, Naver Survey).

#### Measurement

#### 1) Nursing information literacy

The nursing information literacy competency for nurse measurement tool developed by Jo and Ha [14] was modified by Jo and Gu [13] to suit nursing students with no clinical practice experience. The contents of the tool consist of 7 domains, including 4 questions on problem identification, 5 questions on identifying information sources, 3 questions on information search, 5 questions on information evaluation, 4 questions on information acquisition and management, 2 questions on information integration, and 2 questions on information ethics, for a total of 25 questions. Each item is measured on a 5-point Likert scale, ranging from 1 for "not at all" to 5 for "very much," and a higher score indicates higher nursing information literacy. The reliability of the instrument was .93 in Cronbach's  $\alpha$ in the study of Jo and Ha [14], .96 in the modified study [13], and .96 in this study.

#### 2) Self-directed learning

The Self-Directed Learning Ability Inventory developed by Bae and Lee [16] was used. This tool consists of 3 questions on learning process management and 3 questions on learning result evaluation corresponding to the cognitive domain, 3 questions on learning motivation and 3 questions on self-concept corresponding to the defining domain, 3 questions on the persistence of learning activities corresponding to the behavioral domain, 3 questions on the use/management of learning resources, and 3 questions on the creation of a learning environment. Each item is measured on a 5-point Likert scale, ranging from 1 'not at all' to 5 'very much', and a higher score indicates a higher self-directed learning ability. The reliability of the tool was .79 in Cronbach's  $\alpha$  in the study of Bae and Lee [16] and .98 in this study.

#### 3) Problem-solving skills

The Korean 'Problem solving process inventory' developed by Lee et al. [22] was used. The tool consists of 5 domains: 6 questions for clarifying the problem, 6 questions for finding a solution, 6 questions for decision-making, 6 questions for implementing solutions, and 6 questions for evaluation and reflection, for a total of 30 questions. Each item is measured on a 5-point Likert scale, ranging from 1 'very rarely' to 5 'very often', with higher scores indicating higher problem-solving skills. The reliability of the tool was .93 in Cronbach's  $\alpha$  in Lee et al.'s study [22] and .96 in this study.

#### 4) practice satisfaction

Practice satisfaction was based on the learning satisfaction evaluation tool developed by Yoo [23], and the practice satisfaction tool modified and supplemented by Chang and Park [24] was used after the content validity of three nursing professors. This tool consists of a total of 17 questions, and each item was measured on a 5-point Likert scale from 1 point of 'not at all' to 5 points of 'definitely so', and the score range was 17~85 points, with a higher score indicating higher satisfaction with autonomous practice. The reliability Cronbach's  $\alpha$  was .94 in Yoo's study [23], .89 in the modified study [24], and .96 in this study.

## 5) Confidence in electronic records

Confidence in electronic records is a measure of confidence in performing nursing records in electronic medical records, and was measured by numeric rating scale (NRS). The score was scored from a minimum of 0 (not at all confident) to a maximum of 10 (very confident) by asking the subjects to select a point on a continuous line. The higher the score, the higher the EMR confidence.

## 5. Data Analysis

The collected data were analyzed according to the purpose of the study using SPSS 24.0 Program.

- General characteristics of the subjects were analyzed with frequency, percentage, mean, and standard deviation
- The normality test for the study variables was performed using the Shapiro-Wilk test.
- To verify the homogeneity of characteristics and study variables between the experimental and control groups,  $x^2$  test, Fisher's exact test, and t-test were used.
- The differences in nursing information literacy, learning self-direction, problem-solving ability, and critical thinking ability between the experimental and control groups after experimental treatment were analyzed by independent t-test and paired t-test as they approximated the normal distribution of the Shapiro-Wilk test results, and the difference in practice satisfaction did not show a normal distribution, so it was analyzed by Wilcoxon signed-rank test and Mann Whitney U test.

## 6. Ethical Considerations

This study was conducted upon review and approval (IRB No. 2023-ICCU-IRB-03) of Institutional Review Board in I University before the test. In this study, EMR training was conducted separately during open nursing skill-lab time outside of class hours. The researcher distributed the URL of the online questionnaire to students who wished to participate in the study, and provided the study description and consent form online. After carefully reading and understanding the purpose, process and the duration of the study, no disadvantages such as grades due to nonparticipation in the study, confidentiality and anonymity, they were asked to fill out an online questionnaire after filling in the name and date that would appear only if they wished to participate if they checked the word "I agree" in the same sense as their signature. Subjects completed the online questionnaire in an instructor-free space where they could go online without instructor influence and had privacy, and that the data would not be used for any purpose other than research. Subjects who participated in the study were provided with small rewards, and the control group was provided with EMR training on the SMART NURSING ENR® access method, clinical observation record, and nursing record method applied to the experimental group after the follow-up investigation, and provided a learning opportunity to record online.

## RESULTS

## 1. Homogeneity Test

As a result of testing the homogeneity of the general characteristics of the experimental and control groups of the study subjects, there was no statistically significant difference in age, gender, religion, academic performance in the previous semester, satisfaction with school life, and satisfaction with majors, so the two groups were homogeneous. As a result of testing the homogeneity of the predependent variables of the two groups, there was no statistically significant difference in nursing information literacy, learning self-direction, problem-solving ability, and practice satisfaction, so the two groups were homogeneous (Table 2).

## 2. Hypothesis Test

#### 1) First hypothesis

The mean of nursing information literacy in the experimental group increased significantly after the test compared to the pre-test (t=-2.49, p=.022), but there was no significant difference between pre- and post-scores between the two groups (t=0.74, p=.466). Therefore, hypothesis 1 that 'Experimental group that participate in EMR training program will have higher nursing information literacy score after the completion of the program than the control group that does not participate in the program' was rejected (Table 3).

#### 2) Second hypothesis

The self-directed learning in the experimental group increased by 0.09 points from 3.78 points before to 3.87 points after the intervention, and the control group decreased by 0.24 points from 3.78 points to 3.55 points after the intervention, indicating a statistically significant difference between pre- and post-scores between the two groups (t=2.22, p=.032). Therefore, hypothesis 2 that 'Experimental group that participate in EMR training program will have higher self-directed learning score after the completion of the program than the control group that does not participate in the program' was accepted (Table 3).

## 3) Third hypothesis

The problem-solving ability of the experimental group

increased by 0.21 points from 3.86 points before to 4.07 points after the intervention on a 5-point scale, indicating a statistically significant difference (t=-3.89, p=.001), and the control group decreased by 0.06 points from 3.69 points to 3.63 points after the fact, indicating that there was a statistically significant difference between pre- and post-scores between the two groups (t=2.34, p=.026). Therefore, hypothesis 3 that 'Experimental group that participate in EMR training program will have higher problem-solving ability score after the completion of the program than the

control group that does not participate in the program' was accepted (Table 3).

#### 4) Fourth hypothesis

Practice satisfaction of the experimental group increased by 0.39 points (z=-3.60, p <.001) from 4.11 points before to 4.50 points after the test on a 5-point scale, and by 0.10 points (z=-1.92, p=.028) from 3.99 points to 4.09 points after the fact in the control group (z=-1.92, p=.028), indicating that there was a statistically significant difference

Table 2. Homogeneity Test for General Characteristics and Dependent Variables between Experimental and	Control Groups
	(N=42)

Variables	Categories	Exp. (n=21)	Cont. (n=21)	$x^2$ or t or U	р
		n (%) or M±SD	n (%) or M±SD	x or tor U	
Age (year)		22.24±6.27	20.05±1.36	1.57	.132
Gender	Male Female	2 (9.5) 19 (90.5)	5 (23.8) 16 (76.2)	1.54	.410†
Satisfaction with the major		$3.90 \pm 0.63$	3.67±0.73	1.14	.263
Grade point average	<3.5 ≥3.5	4 (19.0) 17 (81.0)	11 (52.4) 10 (47.6)	5.08	.052†
Necessity of EMR education		$3.95 \pm 0.50$	$4.10 \pm 0.70$	-0.78	.179 <sup>†</sup>
Necessity of information literacy education		3.67±0.80	3.57±0.93	-0.01	.500*
Nursing information literacy		$3.56 \pm 0.57$	$3.46 \pm 0.54$	1.24	.546
Self-directed learning ability		3.78±0.58	3.78±0.53	-0.03	.979
Problem-solving ability		3.86±0.35	3.69±0.51	1.24	.221
Practice satisfaction		4.11±0.46	3.99±0.41	168.50	.389 <sup>†</sup>
EMR Competency		4.38±1.94	4.52±1.63	220.50	.503 *

Cont.=control group; EMR=electronic medical record; Exp.=experimental group; M=mean; SD=standard deviation; <sup>†</sup>Fisher's exact test; <sup>†</sup>Mann-Whitney U test.

Variables	Group	Pre-test	Post-test	t or z	р	Difference	t or U	р
	Group	M±SD	M±SD		P	M±SD	1010	P
Nursing information literacy	Exp. Cont.	3.56±0.57 3.46±0.54	3.86±0.32 3.49±0.55	-2.49 -0.37	.022 .716	0.29±0.54 0.18±0.47	0.74	.466
Self-directed learning ability	Exp. Cont.	3.78±0.58 3.78±0.53	3.87±0.52 3.55±0.48	-0.96 2.09	.350 .050	0.09±0.42 -0.24±0.52	2.22	.032
Problem-solving ability	Exp. Cont.	$3.86 \pm 0.35$ $3.69 \pm 0.51$	4.07±0.33 3.63±0.49	-3.89 0.60	.001 .557	0.21±0.24 -0.06±0.46	2.34	.026
Practice satisfaction	Exp. Cont.	4.11±0.46 3.99±0.41	4.50±0.40 4.09±0.43	-3.60 -1.92	<.001 <sup>†</sup> .028 <sup>†</sup>	0.39±0.36 0.10±0.40	136.00	.016†
EMR competency	Exp. Cont.	4.38±1.94 4.52±1.63	5.71±1.71 4.29±1.19	-2.72 1.05	.013 .309	1.33±2.24 -0.24±0.04	101.50	.001 *

 Table 3. Comparisons of Pre-test and Post-test Results between the Experimental and Control Groups

EMR=electronic medical record; Cont.=control group; Exp.=experimental group; M=mean; SD=standard deviation; <sup>†</sup>Wilcoxon signed-rank test; <sup>†</sup>Mann–Whitney U test.

(N=42)

between pre- and post-scores between the two groups (U= 136.00, p=.016). Therefore, Hypothesis 4 that 'Experimental group that participate in EMR training program will have higher nursing skill lab-practice satisfaction score after the completion of the program than the control group that does not participate in the program' was accepted (Table 3).

#### 5) Fifth hypothesis

EMR confidence in the experimental group increased by 1.33 points from 4.38 points before to 5.71 points after the test on a 10-point scale, showing a statistically significant difference (z=-2.72, p=.013), and the control group decreased by 0.24 points from 4.52 points before to 4.29 points after the fact, indicating a statistically significant difference between pre- and post-scores between the two groups (U=101.50, p=.001). Therefore, hypothesis 5 that 'Experimental group that participate in EMR training program will have higher EMR confidence score after the completion of the program than the control group that does not participate in the program' was accepted (Table 3).

## DISCUSSION

This study presented the effect of nursing record education using the academic EMR system in the open lab time of fundamental nursing. The significance of this study is that it provided usable methodological evidence for effective EMR education in a situation where there are few studies that have identified the effectiveness of EMR education in Korea.

The Academic EMR program used in this study is a cloud-based electronic nursing record system for learning, which can be implemented in both PC and mobile applications, and in particular, it is equipped with cases in connection with fundamental nursing practice, so it is possible to train electronic nursing records according to practice according to the flow of the curriculum. In this study, in order to improve the abilities of second-year nursing students who have not completed nursing informatics and clinical practice, five modules consisting of topics covered in fundamental nursing were developed and applied to practice, self-practice, electronic nursing records, and feedback.

First, compared to before the experiment, the nursing information literacy of the experimental group improved significantly after the completion of the program, but there was no significant difference between the experimental group and the control group. This is different from a previous study [11] in which third-year nursing informatics students improved their information skills after EMR training. In the case of this study, both the experimental and control groups had high nursing information literacy scores before the experiment, and it is thought that it was difficult to show an immediate change in competence due to the short EMR training period of 4 sessions. In addition, the measurement tool used in this study consists of a query item on the comprehensive utilization of nursing information, and it is presumed that it would have been difficult to accurately grasp nursing information literacy through EMR without nursing and clinical practice experience. Therefore, an appropriate study design is needed to validate nursing literacy and to develop tools focused on the use of EMR.

In this study, nursing students' self-directed learning was significantly improved in the experimental group compared to the control group. This is similar to Lin et al. [17]'s report that PBL-linked EMR training is effective in self-directed learning among nursing students in Taiwan and supports previous research that EHR training for medical students promotes self-directed learning [19]. The academic EMR system used in this study was equipped with virtual data such as clinical observation records, clinical pathology records, prescriptions, and hospitalization records so that learners could show higher concentration by selecting the necessary information through various patient information channels. In addition, due to the nature of the online system, it is believed that it would have contributed to the improvement of the subject's self-direction by promoting individual learning regardless of any place and time outside of class time. In this regard, Choi's study [11] found that EMR training through mobile devices such as tablet PCs and cell phones helps improve accessibility. In this study, many students typed using mobile devices, and when they did not complete the input within the program time, they switched to assignments and were encouraged to complete them on their own. This could be presented as a method of online nursing education in a pandemic such as COVID-19.

The problem-solving ability of nursing students was significantly improved in the experimental group compared to the control group. There were few prior studies examining the effects of EMR training on problem-solving ability, making it difficult to make a direct comparison. Considering that EMR education can ultimately lead to improved nursing information literacy [11,25], the discussion points were inferred from previous studies [13,14,26] that analyzed the relationship between nursing information literacy and problem-solving ability. A study by Jo and Gu et al.[13] showed that nursing information literacy had a direct effect on problem-solving ability among nursing students, while a study by Kwak et al. [14] and Ha et al. [26] showed that nursing information literacy was highly correlated with problem-solving ability. This suggests that the use of EMR in the experimental group in this study may have had an effect on the improvement of problemsolving ability. In this program, students read the nursing problem scenario in the module and performed self-practice, and then systematically recorded nursing through SOAPIE and DAR forms while recognizing the basis for the practice (prescription organized according to test result data and cases). Since this learning structure clarified the problem-solving process, it is thought that the problem-solving ability of the experimental group improved.

Satisfaction with the nursing lab practice of nursing students was significantly improved in the experimental group compared to the control group. This is in a similar to the study by Kim and Kim et al. [27], who reported that classes using virtual reality increased educational satisfaction, given that the academic EMR system is composed of virtual data. This is supported by focus group interviews and Hong et al.[10] who reported that the participants in the simulation education incorporating AEMRs were satisfied and confident in their practice. In traditional practice, EMR has been difficult to access due to limitations such as ethical issues in the reading of patient information and interference with the work of clinical nurses. In this study, the EMR program was applied in the self-practice situation of the nursing skill open-Lab for second-year subjects with no experience in nursing informatics and clinical practice, and it was possible to increase the satisfaction of nursing students. Practical education using virtual EMR content tailored to the scenario is an attractive learning medium for nursing students because it has a sense of presence so that they can vicariously experience EMR in clinical practice. There is no concern about maladaptation to practice due to unfamiliarity with EMR in clinical practice, and it is possible to repeat learning regardless of the place depending on the platform [28]. These advantages suggest the need to expand the development and application of EMR contents that reflect actual reality not only in clinical practice but also in the training of new nurses. On the other hand, the subjects of this study are a digital generation with an average age of 21 years and use digital technology for a considerable amount of time. They frequently use smartphones, UCC (User Created Contents), and SNS (Social Network Service), and are accustomed to audiovisual learning methods using various communication media [29]. This is supported by a study by Jung et al. [30], which pointed out that immaturity in the technology

to utilize online media affects educational satisfaction. In addition, the experiment group showed a higher level of satisfaction with the practice because the students had the opportunity to review their practice process through the instructor's feedback on EMR and decide on what behaviors should be supplemented to obtain better results. Unusually, the control group also reported higher satisfaction with the practice after the treatment than before. This reflects the characteristics of open-lab practice for lower grades, which means that additional learning opportunities such as clinical recording training and feedback along with non-proficient practice can increase practice satisfaction [31]. In the future, methodological research and its application to improve the quality of open-lab practice need to be expanded.

The experimental group showed a significant improvement in student's EMR confidence compared to the control group after the experiment. This is consistent with the findings of a previous study [32] that reported the effect of applying EMR training on increased self-confidence. Ruckdeschel [33] reported that EMR was not addressed in schooling, and nursing students or new nurses reported initial anxiety about EMR in hospitals. In this study, it is thought that the confidence of electronic records was increased by increasing access to EMR programs and systematically entering situations after scenario-based exercises rather than one-time training. On the other hand, previous studies applying EMR to simulation practice have reported that EMR helps students improve their ability to process electronic documents [27] and develop positive attitudes and perceptions of electronic records [16, 32]. The integrated application of EMR in simulation classes improves students' confidence and self-efficacy in the use of electronic records [5,12] and improves their informatics knowledge and abilities [10,11]. These benefits are why efforts to extend EMR to nursing education should continue. In addition, in this study, it was for second-year students in the basic stage, but in the case of older students, it is expected that EMR confidence will be higher if it is linked to simulation practice, so it is proposed to develop scenarios based on more delicate and diverse situations for older students in the future and study them in conjunction with simulation practice.

Based on the results, it was found that using academic EMR programs are very effective in improving nursing students' self-directed learning, problem-solving ability, practice satisfaction, and EMR confidence. Therefore, it is necessary to develop and apply various EMR contents that can enhance the sense of reality of EMR among nursing students.

The limitations of this study are that it is difficult to generalize the conclusions due to the lack of representation and small sample size of the convenience sample of second-year nursing students at a university, and it may be difficult to establish internal validity of the study because it was difficult to form an independent situation with the research participants because the researcher who is a professor led the program. Based on the above results, the following suggestions were derived. First, more nursing schools need to expand the number of subjects in the study to revalidate the results. Second, there is a need for further research to develop EMR content on various nursing topics for older nursing students and evaluate their effectiveness after using it. Third, to reduce the threat of internal validity due to bias in the relationship between researcher and subject in future similar studies, it is necessary for a trained third party, not the researcher, to be in charge of training and measurement.

## CONCLUSION

This study found that academic EMR programs are effective in improving self-directed learning, problem-solving skills, practice satisfaction, and EMR confidence. The significance of this study lies in the fact that the effect of the EMR education program was confirmed by applying the nursing problem situation module created for the EMR program to second-year nursing students. Based on this study, it is expected that the development and application of various EMR contents that can enhance the sense of reality of EMR among nursing students will be expanded.

#### CONFLICTS OF INTEREST

The author declared no conflict of interest.

#### AUTHORSHIP

Study conception and design acquisition - Choi D; Data collection - Choi D; Data analysis & Interpretation - Choi D; Drafting & Revision of the manuscript - Choi D.

## DATA AVAILABILITY

Please contact the corresponding author for data availability.

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